

The following are Rules and Regulations pertaining to Elite Fitness Clubs. These Rules and Regulations have been established to ensure that all members' rights and privileges are protected and to provide a safe and pleasant atmosphere for members of Elite Fitness Clubs. As used in these Rules, capitalized terms and phrases shall have the meanings set forth below:

"The Company" is Lifestyle Vietnam Joint Stock Company Ltd

"The Club" is Elite Fitness Club or Elite Active Club

"Member" is the person who buys the membership package as Membership Agreement

"Membership contract" is a contract signed between the Company and the Client as specified in Section 2 of this Regulation.

"Client" is the person who uses or wants to use the facility and service provided by Elite Fitness but not yet sign the Membership Agreement.

"Membership card" is a card issued by the Company to a member as stipulated in Section 2 of this Regulation.

I GENERAL

1.1. Objectives

(a) To provide fitness, health and recreational facilities and make them available to members of the Club. And to promote a greater degree of physical fitness and wellness in the communities we serve.

(b) To provide and maintain the premises and employees in order to facilitate the attainment of the above objective.

1.2. Constitution

Every member of Elite shall be subject to these Regulations and any regulation/notice board in each area of the club. Each member will be entitled to use and enjoy in common with other like members of Elite, such part or parts of Elite premises, together with facilities therein, as are provided by the club from time to time for the use of such members of Elite.

During its operation, the Company may consider adjusting operating hours, class schedules, trainers, facilities, equipment, amenities, operating procedures, rules and regulations, and related services for the purposes of maintenance, upgrades, service quality improvements.

The Company will notify Members of any changes through appropriate methods, including email, the Elite Fitness application, or other communication methods provided and confirmed by the Member, at least 24 (twenty-four) hours prior to the changes taking effect, except in emergencies or force majeure events.

In the event of material changes that affect the Member's use of services, the Company will apply reasonable alternative measures to ensure the Member's benefits. Under this Agreement, "material changes" include one of the following cases: (i) permanent closure of the club where the Member registered; (ii) changes in the club's operating hours by 02 (two) hours or more; or (iii) suspension of the club's operations for 60 (sixty) consecutive days or more. In these cases, the Company will consider applying one or more appropriate measures, such as arranging alternative facilities, converting to benefits of equivalent value, or other solutions in accordance with the Company's policies, provided that such measures do not reduce the Member's lawful rights under this Agreement.

II MEMBERSHIP CARD, MEMBERSHIP AGREEMENT

2.1. Every Member participating in the use of services at the Club shall register for an appropriate membership package and be issued a Member identification method by the Company to use the services. The Member identification method may be in the form of a physical membership card, an electronic card, an identification number, a QR code, an account on the Company's application, or other lawful identification forms implemented by the Company from time to time. Any change in the form of Member identification shall not affect the validity of the Membership Agreement and the rights and obligations of the parties under this Agreement. Each Membership Agreement corresponds to one registered membership package. The Client shall acquire Member status from the time the Membership Agreement takes effect in accordance with the provisions of this Agreement.

2.2. One member or group of members can sign multiple Membership Agreements for multiple membership packages, provided that they meet the requirements and fulfill the contractual commitments.

2.3. Clients should have the capacity to enter into this agreement. If a Client is of limited capacity, they represent that they have obtained the consent of their statutory representative and doctor prior to entering into this agreement.

2.4. Clients who are in restricted list/ blacklist of the Company will not be member of the Club.

III PERSONAL TRAINING – PT

3.1. Personal Training is not included in membership fees and requires additional payment. A Member who purchases a PT package will be instructed and trained by a Personal Trainer. Depending on individual needs, Members can purchase PT sessions according to the number of sessions required or needed.

3.2. PT Package has a term of validity within the validity period of the Membership Agreement. If the Membership Agreement is terminated due to the Member's fault or at the Member's request, the remaining PT sessions shall no longer be valid for use. If the Membership Agreement is terminated due to the Company's fault or by the Company's unilateral decision not arising from the Member's fault, the Company will refund the fee corresponding to the unused PT sessions.

IV DEPOSIT

4.1. The deposit is non-transferable and non-refundable. Deposits will be forfeited without notice if the Membership Agreement is not completed within 30 days of the deposit. The Company is obliged to send a notification to the client 30 days prior to expiration (via email/SMS/notifications from sales staff).

4.2. All memberships purchased as part of a promotion have to pay in full during the validity of that promotional period or within two weeks of when the first deposit was made, whichever comes first. If a promotion-priced membership is paid in full after the promotion has ended, the price offered on the day the payment is made will be applied.

4.3. Minimum deposit amount should be 10% of the package price, or such other amount as may be prescribed under the applicable policy in effect from time to time.

4.4. Deposit in pre-sales period:

(a) Members who purchase packages at clubs that are in the Presales period are considered pre-deposited.

(b) When the club is officially put into operation (since the time the club officially activates the membership), the deposit is converted into a prepaid payment. Applicable for packages with duration of more than 1 month and additional margin (if applicable).

V PAYMENT

5.1. The membership fee includes the joining fee and monthly dues.

5.2. Prepaid:

For the Membership package with a duration of more than one (01) month, in the event that this is a PREPAID membership, the Member shall have continuous use of the facility for the prepaid period. After such period, the Member may at their option, renew the membership at the current membership price.

5.3. All fees will be paid to Lifestyle Vietnam Joint Stock Company.

(a) Members/Customers may make payments at the Club or via payment methods approved by the Company, including but not limited to bank transfers, card payments, online payments, or other electronic payment methods implemented by the Company from time to time.

(b) For bank transfers, payments must be transferred directly to the official bank account of Vietnam Lifestyle Joint Stock Company or an account announced/approved by the Company.

(c) For all credit or debit card transactions:

1. The payer must use a valid card and conduct the transaction in strict compliance with the regulations of the Company, the payment organization, and the card-issuing bank;
2. In the event that the payer is not the Member/Customer named in the Contract/Service Package, the payer must complete the third-party payment confirmation procedure in accordance with the form/process stipulated by the Company, unless otherwise specified by the Company for each payment method;
3. In the event that a promotional program of a bank or payment partner is applied, the transaction must fully satisfy the conditions of the program, including requirements regarding the card type, cardholder, or payment method (if applicable).

(d) Payment shall only be deemed completed after the Company confirms the successful transaction and/or the funds have been credited to the Company's account, depending on the payment method. The provision of images, receipts, statements, or transaction information by the Member/Customer serves solely as supporting evidence for reconciliation and shall not replace the Company's payment confirmation.

5.4. Non-refund ability: All monies paid to the club are non-refundable, except for the following cases:

(a) The Company is unable to provide services due to faults attributable to the Company, including but not limited to: permanent closure of the facility where the Member registered; continuous suspension of operations for more than six (06) consecutive months not caused by a force majeure event; or total termination of business operations at the facility where the Member registered to use the services.

(b) Other cases as provided by applicable laws.

Upon the occurrence of any of the above cases, the Company will directly notify the Member of the refund method and timeline. The refund amount shall be determined based on the conditions of the Contract and applicable laws. The refund process shall be executed within a maximum of thirty (30) working days from the date the customer completes the required dossier, following mutual agreement between both parties on the implementation method and timeline. In special cases where an extension is required, the Company shall be responsible for notifying the customer.

VI MEMBER'S OBLIGATION

6.1. During the Member's use of the Company's products and services, the Company shall process the Member's personal data in accordance with the Data Processing Consent Form signed by the Member or the Member's legal guardian/legal representative, as applicable ("Consent Form"), and the Customer Personal Data Protection Policy published at <https://elitefitness.com.vn/bvdlcn> ("Policy"). The Member may reference the Policy via printed copy or QR code at the Clubs.

For purposes requiring consent, the Company shall only process personal data for the specific purposes selected in the Consent Form or as subsequently consented to by the Member or the Member's legal guardian/legal representative, in accordance with applicable law.

6.2. The Member will receive a The Member identification method from the Club Management after full payment, providing the necessary documentation and completing Membership Agreement. Members are only allowed to enter the Club after presenting the identification method with the member's name and photo displayed on the club's membership management software.

6.3. Member is not allowed to transfer the purchased membership package, including but not limited to the transfer, donation, exchange, inheritance of the package to any third party unless otherwise specified in the membership benefits or official written permission from the Company.

6.4. Members need to sign the invoices using the services of the Club and be responsible for paying the bills they / their family members have signed.

6.5. Members are responsible for keeping the Membership Agreement and documents related to the payment to the Company. All claims and benefits arising will be dealt with pursuant to the Membership Agreement and the above documents.

6.6. Members must not engage in any form of advertising, introducing products or services, soliciting, manipulating or persuading other members to buy or use any product or service within the Club area, including but not limited to personal training services.

6.7. Members must not use the Elite Fitness name or any other name of the Club or the Company for any advertising or commercial purposes without the Company's approval.

6.8. If there is any complaint, the member should report directly to the Customer Service staff or Manager on duty. All comments on the gym and equipment system should be written in the form or under the guidance of the Customer Service Staff (reception) to send to the Club Management. Members' complaints will be answered within 14 working days. Elite Fitness will respond to individual complaint and will not respond to group complaints.

6.9. No Members shall, by reason of their membership alone, be entitled to take part in the management of Elite. The Member shall receive no benefit from Elite other than those acquired by reason of their membership.

6.10. Member should respect, be civilized in their conduct, refrain from uncultured behavior, attack or defame any individual or organization in the classroom, at the Club or at any public forum.

6.11. Members are not allowed to congregate in large numbers to cause disorder, do not fly flags, display banners, distribute documents, and shout slogans in the Club area. Whenever the circumstances of this case occur, the Club shall have the right to appoint security personnel or to request the competent authority to intervene.

6.12. It is strictly forbidden to gamble, bet, use stimulants, narcotics and other acts and violations of Vietnamese law within the Club.

6.13. Any misunderstanding, dispute between members, the members have to resolve themselves without Elite Fitness involvement. Elite Fitness will not take any responsibility about the conflict/dispute between members. If a dispute between members is not resolved, Elite Fitness may decide to terminate the contracts of the members involved.

6.14. Use the image or logo of the Club or the Company, including the information of the Club or the Company to the public:

(a) All members are not allowed to submit any information relating to the club, guides, other members, or training programs, images and symbols of the club or the company to the public media.

(b) All members do not propagate, distribute, participate or otherwise incite others to give or disclose inaccurate information or information not yet published in relation to the Company and / or the Club.

(c) Every member does not initiate, establish, or maintain personal relationships that interfere with the activities, images and reputation of the Company, the Club and / or other individuals.

6.15. Strictly comply with this Club Policy, Membership Agreement, indemnity, the content of the Membership and other regulations in the Club.

VII MEMBERSHIP'S RIGHTS

7.1. Members may transfer from Club to Club among Elite for one time per Agreement by paying the transfer fee and fill up the form at the Customer Service counter.

7.2. Members are entitled to use the facilities and service at the Club as provided for each type of membership.

7.3. Members may upgrade their membership by paying an upgrade fee. Please contact the Customer Service Staff (Reception) for more information.

7.4. Members may use the Membership Card to exercise and participate in other activities at the Club from the date the Membership Card is activated. Members can reserve a membership card activation period up to 30 days from the effective date of the Membership Agreement.

7.5. A member has the right to "freeze" the Membership for a minimum of 30 days and a maximum of 90 days within a calendar year from the commencement date of the freeze. The freezing of the Membership applies only to full-time membership and the membership with a validity of 6 months or more, subject to the suspension fee stipulated by the Club, provided that all valid documents related to one of the following reasons for 'freezing' are submitted:

(a) Travelling out of country (the Member should submit the following documents: air ticket, copy of passport and so forth)

(b) Medical reasons (with medical documents)

(c) Pregnancy (can freeze up to 10 months for a flat fee, membership will be activated after the 10 months period)

(d) The freezing request must be made at least 14 days prior to the travel date at the Club or on website by filling the Customer Request Form.

7.6. Elite Fitness ensures the principle of equal treatment for all Members during the provision and use of services, without discrimination based on gender, age, disability, or other factors as prescribed by law. Elite Fitness creates favorable conditions for Members to access and use services on a fair basis, consistent with facility conditions, service capacity, safety requirements, and the health status of each Member.

VIII FAMILY/SPOUSE MEMBERSHIP

8.1. Spouse membership is only for legally married husband and wife.

8.2. Family membership is for parent and children as recognized by Vietnamese or foreign authorities.

IX CLUB USE

9.1. Elite Fitness Property: No person shall remove any property of Elite Fitness from Elite Fitness premises. Members shall be responsible for paying for any damage caused by them, their family or guests to any Elite Fitness Property.

9.2. Studio: The Member shall not use the studio that not in class as schedule, the Club may lock the studio or use for other purposes. The Member can only use the free zones.

9.3. Photograph: The Member shall not film; take photograph at sensitive areas as locker area, changing room, Jacuzzi...and other areas in the Club.

9.4. Elite Fitness Employees: Employees of the proprietor or the management shall not be requested to carry out errands whether outside or within Elite Fitness premises. Members shall not solicit Elite Fitness employees for employment outside their duties as Elite Fitness employees.

9.5. Dress code: All persons on the Club premises should be appropriately dressed in sport clothes at all times and must wear swimsuit at the pool, Jacuzzi area. All members must wear recommended sport shoes only: No dirty shoes or non-athletic shoes allowed.

9.6. Health:

(a) To ensure the safety of health, the Member should check the health status at the professional health service before commencing any exercise program. If the Club Management or Trainer discovers minor or high-risk health-related risks, the Club will require the Member to provide a medical clearance certificate before we allow the Member to access the Club.

(b) Before a Member start a new fitness program, the Member should have a physical exam to see if they have any health risk.

9.7. Food, Pet, Dangerous Object:

(a) No food may be brought into the Club including Cardio area, Sauna, Steam, Swimming pool premises for consumption, unless such food is required for medical purposes and in a capped bottle. Alcohol and stimulants are not allowed.

(b) No pet may be brought into Elite Fitness premises

(c) Members are not allowed to bring any kind of objects, weapons that may injure other persons (knives, swords, guns, ammunition and other explosive substances) in the Club.

9.8. Maintain general hygiene:

(a) The Club Management strictly prohibits any form of smoking, spitting, or improperly disposing of garbage in the area of the Club.

(b) Members shall not use body milk, coconut oil, herbs, and cosmetics, fragrant leaves ... when using Jacuzzi, swimming pool, steam, sauna.

9.9. Preservation of personal property

(a) The Company has been equipped with individual cabinets for Members. Member must use the correct locker as assigned by Customer Service staff and Member who loses the locker card/ tag has to compensate the club. Members must take all belongings and return the locker card/tag to the Club before leaving.

(b) The Club commits to providing lockers and reasonable security measures for the personal property of Members during their use of services at the Club. Members are responsible for safekeeping their own personal property, using the designated locker correctly, and complying with the Club's instructions. The Club shall not be held liable for any loss of or damage to the Member's personal property arising not from the Club's fault, including but not limited to the Member's failure to comply with property preservation instructions or due to the actions of a third party beyond the Club's reasonable control.

(c) Personal items brought into the facility may be stored in the restroom lockers BUT MUST NOT REMAIN OVERNIGHT. Any locks will be cut from lockers at close of business day and items will be put in the lost and found collection.

9.10. Lost property: Valuable articles found at Elite Fitness premises will be kept in the customer service's office. If any article is not claimed within 3 months of being found, it may be disposed at the discretion of the management.

9.11. Children

(a) No children are allowed in the workout area unless attending a special session as mentioned in of this article.

(b) A Children's room/class may be available in some clubs. Parents must register all children participants. Terms and conditions apply.

(c) Children under 15 years can join the Club with parents' approval and signature and must buy PT sessions to have a Personal Trainer for every session.

9.12. Guests

(a) This is a member's club only; guests are not allowed. Members who wish to bring their guests must inform the customer service staff or sales executive so that the guests are oriented and screened by the sales executive.

(b) Walk-in clients wishing to participate in training must pay a daily session fee, except for clients participating under the Privilege/SPM program as specified in the Membership Agreement, and must comply with these Rules and Regulations.

9.13. Noise:

(a) All members should respect the comfort of other members who are using the facilities of Elite Fitness and keep noise to a minimum level.

(b) In particular, no radio, tape recorder, record player or musical instrument may be brought into or used in the Club premises (with the exception of iPods/ CD players with headphones) without permission of the management.

(c) No one is allowed to use or talk on the phone in studios or talk loudly in the Club.

9.14. Restricted areas: *No member shall be permitted in the back office or other operation parts of Elite Fitness premises.*

9.15. Towel:

(a) One set of towel will be provided for every visit upon exchanging the membership card at the towel counter. Extra towel will be provided at a fee. Lost and damaged towel will be charged (lost bathrobe will also be charged if the club has bathrobe).

(b) Members of Active clubs have to prepare their own towels or rent at the club every workout, renting fee as follows the club policy at the time of rent.

9.16. Off-Peak/Silver Membership: *Off-Peak/Silver Memberships may only use the Club's facilities during off-peak hours as specified in the Membership Agreement. The Member agrees that off-peak hours may be subject to change in certain special circumstances (depending on weather conditions, local customs and habits, actual demands, etc.) and shall be notified in advance by the Club. Management has the right to refuse any Off-Peak/Silver member entry and be requested to leave the premises outside of the gym allowable off-peak period.*

9.17. Personal training services:

(a) Personal Training Services are only provided by the Company, trained by instructors of the club and must be paid at the customer service counter (reception counter).

(b) Members are not allowed to instruct other members in the Club, regardless of whether it is free or not. A Member who commits any of the following acts at the Club and repeats the act more than 2 times will be considered a violation of this clause:

1. Instructing other members to practice;
2. Form-checking for other members.

(c) The Member agrees that they will not participate in any training program at the Club but under any person who is not an instructor of the Club. A Member who commits any of the following violations and repeats the conduct more than 2 times will be considered a violation of this clause:

1. The Member practices with another Member and is guided by that Member to practice;
2. The Member practices with another Member and is corrected by that Member.
3. The Member trains with a remote personal trainer in the club's workout areas.

(d) Any breach of this clause will result in cancellation of membership, without any refund issued.

9.18. The Club operation hours:

Operation Hours:

Weekday (Monday to Friday): 6:00 am- 10:00 pm. Weekend (Saturday and Sunday): 7:00 am – 8:00 pm. Members are requested to complete workouts and leave the club before closing time.

(The club may close on some public holidays, some clubs may open earlier, detail will be provided at the Club)

9.19. Change of the Club location or name:

(a) During operation, in order to ensure the quality of the service or for the Elite's business purpose from time to time or for objective reasons, the club may relocate to such premises as the club deems the new appropriate premises remains within a 10 km radius of the old premises.

(b) The club will notify the Member 30 days before the date of change. The Member agrees to workout at the new club or other Elite Fitness clubs with equivalent fee. No refund applies.

(c) Where the new Club location is more than ten (10) kilometers from the original location, the Member shall be entitled to request a pro-rata refund for the unused remaining term of the Membership Agreement, subject to the refund procedures set out in Section 5.4 of these Club Rules.

(d) The club may also at its discretion change the name of the club to any name it chooses. Any change of name shall not affect the rights and obligations of the Member under the Contract. The Club shall notify the Member of such name change within a reasonable period prior to the date on which the new name officially takes effect.

9.20. Partial Club Activity Pause:

During the operation, the Company may temporarily suspend the operation of a part of the club or some equipment for the purpose of maintenance, quality assurance and safety for its members. The pause time will not exceed 30 consecutive days. The Member may be allowed to access the nearest club of Elite Fitness during the maintenance period.

X FORCE MAJEURE EVENTS AND OTHER NOTES

10.1. The Company has the right to temporarily suspend Club operations in the event of strikes, lockouts, or other labor disruptions, natural disasters, riots, insurgencies, acts of terrorism, damage or destruction, storms, tornadoes, other severe storms, floods, earthquakes, volcanic eruptions, closures, war, epidemics, civil unrest, changes in legal policies, or any other causes beyond the Company's control ("Force Majeure Event").

10.2. The Company has the right to suspend Club operations to relocate to another venue; rebuild; repair, upgrade the Club, or move the Club's training facility to another location within the same building.

For Force Majeure cases (Section 10.1): Members shall be transferred to another equivalent Club, and no refund shall be provided during the suspension period.

For cases due to the Company's decision (Section 10.2 – relocation, repair, upgrade): if the suspension exceeds 60 consecutive days, Members may choose to transfer to another equivalent Club or receive a refund corresponding to the period during which the services could not be used.

XI TERMINATION OF MEMBERSHIP

11.1. The Company reserves the right to immediately terminate the Membership Agreement with a Member in the following cases:

(a) The Member violates the regulations specified in Clauses 6.6, 6.9, 6.10, 6.11, 6.12, 6.13, 6.14, 6.15, or 9.17 of these Rules and Regulations.

(b) The Member engages in altercations or violent behavior toward other Members or Club staff, or intentionally causes damage to the Club's equipment and property. In this case, the Member is responsible for fully compensating for all actual damages incurred and shall bear legal liability in accordance with the law.

(c) The Member violates the specific rules listed in the Appendix of Club Rules and Regulations attached to this Agreement and signed by the Member.

(d) The Member is subject to preventive measures or restriction of freedom by competent authorities in accordance with the law, or subject to contact restrictions due to epidemics, etc.,

resulting in the inability to continue using the services during the remaining validity period of the Agreement.

11.2. Consequences of agreement termination under Clause 11.1:

Upon termination of the agreement under Clause 11.1, the Company reserves the right to retain a violation handling fee equivalent to 20% of the remaining unused service fee at the time of termination. The remaining balance will be refunded to the Member within a minimum of 14 working days from the date of completion of the dossier, except for the cases specified in points (b), (c), (d) below:

Specifically for case (b): The Company reserves the right to retain the entire remaining service fee to offset the Member's compensation obligation. The difference, if any, will be refunded or requested for additional payment by the Member accordingly.

Specifically for case (c): The Company reserves the right to impose a violation penalty equivalent to the highest rate of the entire remaining fee.

Specifically for case (d): In the event that the Member's period of restriction of freedom exceeds 30 days, the Member or the family member/emergency contact registered with the Company, may request to suspend the execution of the agreement instead of termination. The suspension must be notified in writing attached written decision from a competent authority or other valid documentation evidencing the restriction of freedom and confirmed by the Company. If the Company does not receive the above-mentioned notification together with supporting documentation, the Member shall be granted an additional grace period of up to 30 days to supplement it. If the Company continues not to receive notification from the Member, the Member agrees that this shall constitute the basis for determining that the Membership Agreement has been terminated. The Member agrees not to receive any remaining fees back, or as otherwise determined by the Club's policy.

XII

ELECTRONIC CONTRACT CONCLUSION AND ELECTRONIC SIGNATURE

12.1. Form of Conclusion

The Parties agree to conclude this Agreement in electronic form through digital signatures or one of the electronic authentication methods specified in Clause 12.2 of this Article, in compliance with the provisions of law. The completion of the electronic execution or authentication process in accordance with this Agreement shall be deemed as the Parties' acceptance of the entire contents of the Agreement and shall have equivalent legal validity as a written agreement signed with direct signatures (handwritten signatures), unless otherwise prescribed by law.

The Effective Date of this Agreement shall be the date on which both Parties complete the signing or electronic authentication, except where a different service start date is agreed in writing or indicated on the registration form.

12.2. Authentication Methods

The Member's confirmation of the Agreement execution may be performed through one or more of the following authentication methods:

- (a) OTP sent to the registered phone number;
- (b) Registered email;
- (c) Member account;
- (d) Electronic signing device;
- (e) Digital certificate issued by a certification authority;

(f) Or other electronic authentication methods implemented by the Company in accordance with the law.

The completion of the authentication steps according to one of the aforementioned methods shall be deemed that the Member has directly executed the Agreement.

12.3. Confidentiality Obligations

The Member is responsible for maintaining the confidentiality of:

- (a) Phone number;
- (b) Email;
- (c) OTP code;
- (d) Login account;
- (e) Digital signing device;
- (f) Or other authentication information.

All transactions executed through the aforementioned authentication credentials shall be automatically deemed to have been performed by the Member themselves, unless the Member proves that such credentials were unlawfully compromised. The Company will consider cooperating to verify when the member lodges a complaint regarding a transaction not conducted by themselves.

12.4. Agreement Storage

The electronic agreement is stored on the Company's system. The electronic version shall be deemed as the original. The Member has the right to request to receive:

- (a) A PDF version;
- (b) An electronic copy;
- (c) Or a printed copy of the Agreement.

12.5. Electronic Evidence Clause

In the event of any dispute or claim relating to the entering into and performance of the Contract, the Parties agree that the technical log data recorded on the Company's system (including activity logs, IP addresses, timestamps, and OTP dispatch/receipt records) shall serve as the official basis for verification and liability determination.

12.6. Legal validity of electronic execution

The Member undertakes not to deny the legal validity of the Agreement solely because the Agreement is concluded in electronic form, except where it is proven that the conclusion does not meet the conditions prescribed by law.

12.7. Agreement Modification Clause

All appendices, amendments, supplements to the Agreement, and requests of the Member related to the execution of the Agreement (including but not limited to extensions, package upgrades, freezing, transfers, or other transactions) performed via electronic methods specified in Clause 12.2 and confirmed by the Company shall have binding legal validity on the Parties.

12.8. Notification Clause

The Member agrees to receive notifications related to the Agreement via:

- (a) Email;
- (b) SMS;
- (c) The Company's application;
- (d) Website;
- (e) Zalo OA (if any);
- (f) Or other electronic methods.

A notice shall be considered validly delivered once the Company's system (or the intermediary service provider) logs a status of successful transmission to the address or phone number provided by the Member. The Member is responsible for promptly updating and maintaining the capacity to receive communications at the registered contact information. In the event that the Member fails to update or maintain the capacity to receive such information, this shall not affect the validity of the notification, and the Member shall solely bear all consequences arising therefrom.

Notifications related to advertising services and promotional information that the Member did not select upon signing the contract shall be excluded from this scope.

Date:.....

Club Manager
(Signature and stamp)

Club Service
(Signature and stamp)

Member's signature/Guardian's signature
(Signature and stamp)